

JAYDIP KHARAT

QA Automation Engineer & Product Owner

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PROFESSIONAL SUMMARY

QA Automation Engineer & Product Owner with 2 years of experience delivering quality across 8+ SaaS products for real clients in food-tech, CRM, workflow automation, and fitness domains. Expert in building automation frameworks from scratch using Cypress and Playwright. Experienced in owning product backlogs, managing sprint planning, client communication, and end-to-end delivery — from requirement gathering to production support.

TECHNICAL SKILLS

Automation Testing: Cypress, Playwright, TestNG, Cucumber BDD

API & Performance: Postman, Rest Assured, JMeter

CI/CD & Reporting: Jenkins, GitHub Actions, Allure Reports, Extent Reports

Databases: SQL, MongoDB

Project Management: Jira, Agile/Scrum, Sprint Planning, Backlog Management

Testing Types: Manual, Regression, E2E, Smoke, Sanity, UAT, Exploratory, Performance

WORK EXPERIENCE

Quality Assurance Engineer & Product Owner | Transerg LLP, Pune

July 2024 – July 2026

Product Ownership & Leadership

- Acted as Product Owner for 7+ client SaaS products — managing product backlog, sprint planning, and delivery from kickoff to sign-off across 4 domains.
- Led requirement gathering sessions with 5+ clients, translating business needs into user stories, test plans, and acceptance criteria.
- Coordinated cross-functional teams of 5–10 members across developers, designers, and stakeholders to ensure on-time product releases.
- Primary client contact for 7+ products during testing phases — managed status updates, feedback loops, and sign-off coordination.

QA Automation

- Built Cypress & Playwright automation frameworks from scratch for 8+ SaaS products, covering 100+ test scenarios per product.
- Automated 5+ critical user journeys per product: login, checkout, order placement, payment flows, and reservation workflows.
- Integrated test suites into Jenkins and GitHub Actions pipelines — reduced release validation time by 60% through continuous testing on every build.
- Generated detailed test reports using Allure and Extent Reports, shared with 5+ stakeholders per sprint for full visibility.

API, Performance & Data Testing

- Conducted 200+ API tests using Postman and Rest Assured — covering endpoint validation, schema checks, authentication flows, and negative scenarios.
- Engineered performance and load tests using JMeter — simulated 500+ concurrent users, identifying bottlenecks before production release.
- Ensured data integrity through SQL and MongoDB queries across 3+ environments (dev, staging, production), catching 20+ critical data bugs.
- Reduced manual regression testing effort by 40–50% through automation implementation.

Products Delivered: Petpooja Online Ordering | Petpooja Reservation Manager | Petpooja Task Manager | Petpooja Studio | SuperSales CRM | Flowbit Workflow Automation | Mind & Fitbar

KEY PROJECTS

Petpooja Online Ordering — Food-Tech | Client

Online food ordering platform serving 1000+ restaurants. Validated end-to-end ordering flows, menu management, payment processing, and real-time order tracking across 5+ payment gateways.

Tools: Cypress, Postman, SQL, Jenkins

Petpooja Reservation Manager — *Food-Tech | Client*

Restaurant table reservation system. Ensured reliability of booking flows, availability logic, guest management, and notification delivery across 10+ edge case scenarios.

Tools: Cypress, Postman, Jira

Petpooja Task Manager — *Food-Tech | Client*

Restaurant operations task management. Executed test cases across task creation, assignment, tracking, and completion workflows.

Tools: Cypress, Manual Testing, Jira

Petpooja Studio — *Food-Tech | Client*

Food product image inventory platform for restaurant merchants. Audited image management, merchant onboarding, and subscription flows end-to-end.

Tools: Cypress, Postman, MongoDB

SuperSales CRM — *CRM | Client*

Sales CRM platform. Validated lead management, pipeline tracking, contact management, and 10+ third-party integrations.

Tools: Playwright, Rest Assured, SQL

Flowbit Workflow Automation — *Workflow | Client*

Workflow automation platform. Evaluated 50+ workflow configurations — builder logic, trigger conditions, action execution, and reliability under 500+ concurrent load.

Tools: Cypress, JMeter, Postman

Mind & Fitbar — *Fitness | Client*

Fitness and wellness platform. Delivered quality assurance for workout tracking, nutrition logging, user progress flows, and content management across 3+ user roles.

Tools: Playwright, Postman, Manual Testing

EDUCATION

Bachelor of Computer Applications (BCA) | Deogiri College, Chh. Sambhaji Nagar *June 2019 – May 2022*